

INFORMATION DISCLOSURE CITATION (Use several sheets if necessary) MAR 12 2001	ATTY DOCKET NO. NCRC-0011-US (9172)	SERIAL NO. 09/587,302
	APPLICANT(S): Hoa Thu Tran, et al.	
	FILING DATE: June 5, 2000	GROUP ART UNIT: 2784

U.S. PATENT DOCUMENTS

*EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
lea	A. 5,303,383	4/12/94	Neches et al.			
lea	B. 5,640,584	6/17/97	Kandasamy et al.			
lea	C. 5,872,904	2/16/99	McMillen et al.			
	D.					
	E.					
	F.					
	G.					
	H.					
	I.					

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FOREIGN PATENT DOCUMENTS

	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES NO	
	J.						
	K.						
	L.						
	M.						
	N.						
	O.						
	P.						

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

lea	Q.	AN INTRODUCTION TO NT SERVICES, pp. 1-14, printed from web site http://www.comsoft.com , dated at least as early as May 18, 2000.
lea	R.	SERVICE CONTROL MANAGEMENT, CONFIGURATION MANAGER MODULES, pp. 1-3, printed from web site http://www.ntsoftdist.com , dated at least as early as May 18, 2000.
lea	S.	Microsoft Corporation, SERVICE CONTROL MANAGER, pp. 1-6, printed from web site http://msdn.microsoft.com , January 5, 2000.
	T.	
	U.	
	V.	

EXAMINER <i>Charles Anya</i>	DATE CONSIDERED <i>8/14/03</i>
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*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.